

Terms of Service

Effective Date: 26th of May 2025

Welcome to Mediotica. By using our website or services, you agree to these Terms of Service.

1. Services Offered

Mediotica connects businesses with pre-vetted service providers across a wide range of digital disciplines, including:

- Business Intermediation (matching with freelancers/agencies)
- Website Development
- Graphics & Design (branding, UI/UX)
- CRM Solutions
- Digital Marketing
- Video & Animation
- Consulting
- Other custom digital services

We act as a quality-focused intermediary to ensure a reliable match for your project needs.

2. User Interactions

- Users do not need to create an account.
- Interactions are limited to the use of the contact form for inquiries.

3. Use of Content & Services

- All services, especially proprietary tools or CRM systems, are intended for client use only.
- Unauthorized resale, duplication, or redistribution of our solutions (e.g., CRM software) is strictly prohibited.

4. Payment & Refunds

- Payments are arranged offline after an initial consultation.
- We are committed to a quality guarantee and will offer refunds or partial refunds based on each case.

- While each situation may vary, our priority is customer satisfaction—even if that means taking a financial loss to maintain trust.

5. Age Requirements

There is no formal age restriction; however, users must be capable of entering into a binding agreement under Costa Rican law.

6. Governing Law

These terms are governed by the laws of Costa Rica. All transactions are legally registered with Costa Rica's tax authority ("Hacienda").

7. Modifications

We reserve the right to update or modify these terms at any time. Updates will be posted on this page and take effect immediately upon publication.

8. Contact

For any questions or concerns about these Terms, please contact us at:
hello@mediotica.com